Protecting your essential tool investment

Bosch, your partner in service department special tool organization

A well-run service department is a key profit center for any automotive dealership, and a tool organization strategy available through Bosch can promote proper tool usage, increase technician efficiency and ensure customer satisfaction.

If a service department lacks organization, technicians may be wasting valuable time searching for tools or using improper tools for critical repairs. Also, tools may be missing or in need of maintenance, all of which could negatively impact productivity and return on investment of a dealership’s essential tools.

When considering a Tool Organization System, there are several best practices that will insure a successful and sustainable solution:

- Assign a Tool Organization Supervisor
- Select a managed Tool Organization System
- Identify a dedicated storage space
- Choose a physical storage system
- Initiate a maintenance program
Your tool organization solution

Best Practices: Five steps to a successful tool organization program

Assigning a Tool Organization Supervisor: A service manager, parts manager or shop foreman has the experience, knowledge and leadership required to be your Tool Organization Supervisor. The supervisor’s roll is to establish the system, manage the process and ensure ongoing compliance.

Selecting a Managed Tool Organization System: The best managed tool organization option is an online system like the Bosch web application featured above. Once set up, you can establish a master tool inventory and manage the day-to-day activity of every tool in the service department.

Identify a Dedicated Storage Space: A dedicated, storage area located near the service department will need to be established. Your existing tool room, storage room or parts department may be viable options.

Choosing a Physical Tool Storage System: Storage systems, such as cabinets, tool board systems, cases and rack systems, mobile carts or storage crates will need to be incorporated into the service environment.

Initiate a Maintenance Program: A tool maintenance program should be established to ensure your tools are available and in proper working condition when needed.
Flexible options

Tool Storage Cabinet Systems:
The Stanley Vidmar/Lista-Essential Tool Cabinet System, available from GM Dealer Equipment, provides a large, secure space for a wide range of tools, and easy access for technicians.

Case and Shelf Systems:
Case and Shelf Systems are another cost effective storage option. Expandable and uniform, these systems offer a solution to store larger items not suitable for cabinets or tool boards.

Physical Tool Storage Systems:
When selecting your system, consider the following criteria: Space, Security, Accessibility, the number of tools and ease of use. Because the needs of each dealership vary, a combination of storage solutions may be required.
Space saving solutions

Tool Peg-Board Systems:
Tool Peg Board systems are a highly visible, cost effective solution to organize tools. These systems conserve valuable space and offer an easy-to-maintain way to manage tools. Technicians can find, use and return tools quickly and easily.

Mobile Cart Systems:
Mobile Cart Systems, a professional and robust tool storage solution, can be moved to different service bays and are ideal when multiple tools are required for specific jobs such as transmission and engine repair.
Transforming your service department

Tool Organization Services

These images illustrate what has become far too common in dealership service departments around across the country and around the world. These tools are referred to as “Essential Tools” because they are essential to the day-to-day operations of your service department.

If your tool storage areas resemble these images, your technicians are spending valuable time searching for tools and costing you money. A Tool Organization Strategy from Bosch is a small investment and will be a major improvement to your service department.
Complete turnkey solution

Tool Organization Services
Available through Bosch, Tool Organization Services range from complete planning and configuration, to tool inventory set up, installation, and data entry of your inventory into the tool organization web system. A Tool Organization System designed to meet your service department’s unique needs will make tools more accessible to technicians and encourage proper usage.

For more information about Tool Organization Service from Bosch, call 1-800-GM-Tools or visit online at gmtoolsandequipment.com

Return On Investment
- Technicians spend an average of 5 minutes looking for just one special tool
- 5 minutes x 7 tools = 35 minutes of unproductive time per tech / per day!
- Saving just 2 minutes looking for a tool can result in a significant amount of added service revenue per year.

Use the ROI Calculator to see how quickly a Tool Organization system can save you time and money at gmtoolsandequipment.com